

A woman with short white hair is sitting on a dark red patterned sofa. She is wearing a light-colored jacket over a black and white striped shirt and a necklace with a red and white pendant. A small brown and white dog is sitting on the sofa next to her. The background shows a window with greenery outside.

Ascom  
**TELECARE IP**  
Emergency Call System

The Industry leader  
in resident safety.

**ascom**



Ascom senior living solutions enable effective communications that support resident freedom and mobility while enhancing safety, security and sense of independence.

# Ascom teleCARE IP System

*A wireless emergency call system designed to lower your risk profile, enhance the safety and satisfaction of your residents and boost caregiver productivity.*

## NEW TELECARE IP SAFETY FEATURES

The most versatile check-in capability in the industry.

Relative Signal Strength Indicator.

Automatic monitoring and smart alerts for safe and secure living.



### Introduction

Your caregivers work hard to create a comfortable environment while attending to residents' individual needs and safety. With a long-standing heritage in health-care communications, Ascom focuses on innovative technologies to aid caregivers in this goal. Leveraging our unique award-winning pendant technology and outstanding audio and phone system, teleCARE can enable your staff to unobtrusively attend to safety while residents confidently enjoy an active lifestyle.

### Discretely Monitor Residents

With its award-winning design, the teleCARE pendant is the only solution that your residents will actually want to wear. The teleCARE transmitter pendant is designed to give residents independence while ensuring rapid assistance when necessary. This attractive wireless transmitter is customizable, completely waterproof and discretely connects residents to staff.

When you want to ensure that residents wear the pendant, only the teleCARE pendant transmitter has an infrared sensor that can alert staff immediately if a pendant is removed. Ascom's unique active check-in system is the easiest and most effective in the market.

Residents can check-in by pushing a button, moving their pendants from motion sensors or even by making a regular call. And when you want to make check-in even safer, only the Ascom pendant alerts staff if it senses that a resident is unconscious.

The system also offers automatic monitoring and smart alerts for safe and secure living. Delivered through a wide variety of sensors that can be connected to teleCARE, either hard-wired or wirelessly, this feature creates meaningful alerts for individuals and situations that the facility chooses to monitor. And because the caregivers who know the resident best actually set the alert rules instead of a program, there are fewer false alarms.

### No Worries About Elopement

According to the Alzheimer's Association, as of 2013 an estimated 5 million Americans 65 and older have Alzheimer's disease and 60% of these will wander. Ten percent of all lawsuits pertaining to senior living communities deal with elopements and in 70% of these cases, there is a resident death.<sup>1</sup>

The teleCARE IP call system has the most comprehensive wander management solution in the industry and can give you a special, urgent call if someone has eloped. It also has the unique ability to proactively prevent injuries by automatically sending an alert to staff when vulnerable residents are in harm's way.



**Ascom  
teleCARE IP  
Lowers Risk:**

Residents  
are less likely  
to elope.

Early warning  
when a resident  
is in trouble.

Passive resident  
checkin.



*Ascom is the only company to offer an emergency call, messaging middleware and wireless voice system.*

Locks controlled by teleCARE eliminate the need for keypads, which are often used by residents to leave the building. This can dramatically lower your risk of resident injury, elopement and costly litigation.

**Faster Service, Better Satisfaction**

With the teleCARE IP call system, calls from residents are quickly routed to their primary caregiver and escalated to team members as needed. Accurate, unique location technology enables caregivers to go directly to residents in need. teleCARE now offers RSSI, a simplified and highly effective method to locate residents in single story buildings and outdoor areas. Voice modules and Ascom wireless phones provide an instantaneous communication channel, eliminating extra steps, saving time and giving residents assurance that help is on the way.

These features allow caregivers to respond rapidly, whether the resident needs a little extra help reaching that top shelf or has fallen on a slippery floor. To residents, a minute is an hour. And workflow efficiency gains and rapid responses result in improved staff availability, and thus increased resident satisfaction.

**For More Information**

Ascom is North America's healthcare communication company and teleCARE e-call has industry leading safety features that can improve the efficiency and safety of your community. To learn more, call Jack Sheehan at 877-71ASC0M x2505 or visit [www.ascom.us](http://www.ascom.us).

ASCOM TELECARE IP BENEFITS			
Feature & Function	Administrator & Management	Staff & Caregiver	IT & Facility Management
<b>Wired &amp; Wireless Architecture</b>	Easy, economical to install. Flexible for every environment.	Resident mobility. Resident independence.	IP networks offer a choice of wired and wireless. Flexible to add wireless stations even if wired.
<b>High Reliability System</b>	Smooth, efficient operation.	Peace of mind.	Higher reliability with fewer RF de-centralized architecture, no central point of failure "hops."
<b>Customizable Mobile Pendant</b>	IP67 durability, 1 year battery life.	Easy to locate residents calling for help anywhere on-site.	Supervised with 4 minute "heartbeat." Reprogrammable in the air.
<b>Integrated Wanderer Control</b>	Mitigate risk of resident wandering with a single platform.	Regain time spent monitoring exits. Distinct, high priority elopement call.	Call alert wireless for only a few feet for less interference. Easily, economically scalable. Worry-free key pad code changes.
<b>Supervised Communication System</b>	Assurance that system is constantly monitored.	Reliable emergency call system.	Issues easily, quickly identified.
<b>In-Room Speech</b>	Efficient communications.	Confirm residents' needs enroute.	High quality, low maintenance. Supports VoIP and benefits from SIP with a virtually non-blocking speech path.
<b>Reporting</b>	Call activity auto documented.	Reports on demand. Events/ activity auto documented.	GUI can be pulled up on any computer linked to system. No user licenses.
<b>Flexible Event Notification</b>	Phone, pager, smart device support.	Speak directly to residents and staff.	Easily programmed escalation, routing.
<b>System Integration</b>	Monitor building systems from a single platform.	Access to more relevant information.	Monitor calls and wander from one system.
<b>Auto Monitoring / Smart Alerts for Safe &amp; Secure Living</b>	Lower liability, time savings for staff. Useful marketing/sales tool.	Unobtrusive monitoring/alerts that expedite aid, minimizing harmful events.	Simple to use/maintain with fewer false alarms.
<b>Standards for Safety</b>	UL 2560 Certificate of Compliance.	Improved resident satisfaction.	Third party safety certification of UL2560. Large international installed base.

### About Our Company

Ascom is the leading Information and Communication Technology provider, delivering integrated workflow intelligence via services and applications that connect and mobilize healthcare professionals to improve patient safety and satisfaction. From scalable nurse call communication systems for better clinical workflow to the first purpose-built smart devices for healthcare, all Ascom solutions seamlessly integrate via Ascom Unite software into existing systems in hospitals, clinics and senior living communities. Based in Research Triangle Park, North Carolina, Ascom is a subsidiary of Ascom Group. For more information, visit [www.ascom.us](http://www.ascom.us) and follow @AscomNA and LinkedIn.

<sup>1</sup>Source: Alzheimer's Association website. Learn more at [alz.org](http://alz.org).

